



## LETTER OF AUTHORIZATION

Dear Customer:

Allband Multimedia has partnered with 123 NET to give you telephone number portability.

Local Number Portability (LNP) allows you to move your current telephone number from your current telephone service provider to 123 NET. Your current provider requires this Letter of Authorization as proof that you have explicitly requested and authorized to have your telephone number(s) transferred to another provider. By submitting this form, you authorize 123 NET to initiate the process of transferring your telephone number to 123 NET. Once this form has been faxed back to 123 NET, the number porting process CANNOT BE STOPPED without a cancellation fee.

The process of transferring your number will take approximately 30 business days to complete, during which time we may or may not be able to obtain status updates from your current provider regarding the status of the transfer. While the transfer is being scheduled, your current telephone service should not be interrupted. During this time, you MUST maintain active paying service with your current provider. Canceling your service after submitting this form and before your number port is complete WILL result in losing your phone number.

If you have ANY additional services on your existing line (other phone number, DSL, distinctive ring, toll-free number, Centrex services, etc) please contact us for availability.

### IMPORTANT

Please DO NOT submit any service change orders on your current phone number to your current provider. Doing so will delay or cancel this transfer. If you are relocating, you MUST use your current address not your prospective address.

Only ONE account per LOA is allowed, otherwise the port request will be rejected.

Customer Name (please print) \_\_\_\_\_

Contact: \_\_\_\_\_ Billing Phone Number: \_\_\_\_\_

Current Address: \_\_\_\_\_ Phone Numbers that I authorize 123 NET to port:

\_\_\_\_\_  
\_\_\_\_\_

Billing Address (if different from above): \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Full Port:  Partial Port: \_\_\_\_\_

Current Carrier: \_\_\_\_\_

Account Number: \_\_\_\_\_

By signing below, I designate 123 NET or its designated agent to transfer my service from my current provider. By signing below, I also authorize 123 NET or its designated agent to transfer my current telephone number(s) so that 123 NET may provide its service. By signing below, I also authorize 123 NET or its designated agent to obtain billing information, customer service records and other network information required to provide me with service. I understand that I may consult with 123 NET as to whether a fee will apply to the change. By signing below, I also agree to all Terms and Conditions as stated in the User Agreement.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

Please fax, email or mail this Letter of Authorization to Allband with the first page of your current provider's bill.

- The bill MUST clearly show your name, phone number, address, account balance.
- The bill MUST be less than 30 days old.

Sales Representative Signature \_\_\_\_\_ Date \_\_\_\_\_