



F-Secure PSCS Solution Benefits

- **The industry's by far fastest update service**

Everyone can protect against old viruses and threats. However, the real challenge comes in by reacting fast to new threats, as new threats are responsible for most of the widely publicized damage. F-Secure is known worldwide as the fastest detector of viruses and the fastest provider of antivirus signature updates in the global industry. As a result, end-users secured by F-Secure are always among the first ones in the world to receive a cure during new virus outbreaks.

- **Easy to install and easy to use**

F-Secure provides the end-user with an easy-to-use, intuitive graphical interface. The installation of the software is fast and simple. People without previous experience with software installations are able to install the program in a few minutes.

- **Monthly subscription**

F-Secure supports several subscription models. However, the monthly subscription is preferred by most SPs. The SP invoices the end-user on a monthly basis until the latter terminates the service subscription. Furthermore, the SP can terminate the subscription at any time (for example: in case of non-payment).

- **Automatic virus and program updates**

The security solution provides antivirus signature updates as well as software upgrades automatically for the end-user. Consequently, the end-user is assured of always having the newest F-Secure solution, which will prevent Internet threats without any self-intervention.

- **Pre-configured security profiles**

End-users can easily activate different pre-configured security levels based on their own preferences. This will enable the end-user to allow more flexible or severe security policies. For example, during online gaming the end-user can allow more flexible security policies as opposed to using the computer for website browsing only.

- **Sidegrade support**

When installing F-Secure security software components, the system will automatically remove the old corresponding security components from other vendors that were previously running on the computer.

- **One support interface**

SP would be providing the first line of support to end users. This will facilitate and increase the positive customer experience of the end-user, as the SP is the only single visible party with whom to interact in relation to customer support. Having one point of contact, there will be no confusion for the end-user who will experience a positive relationship with the SP.