

Battery Backup to Phone Services & Disclosure

Backup Power for Home Phone Services during Power Outages

During power outages, the use of phone services, including the ability to contact 911 emergency services and other calls, may be disrupted as it will not operate without power. Many homeowners have already employed the use of backup generators for occasional power events. For those who would like another resource, Allband has several options available for purchase.

Note that backup batteries designed for phones will not support Internet services, wireless phones, medical devices, or any other services or devices which depend on power. You'll want to have a traditional wired (no power) phone to use with your backup battery.

Purchase and Replacement Options

If you want to ensure the ability to dial out regardless of power failures, Allband has compact and affordable options for you to purchase. Call us at 989-369-9999 or email us to purchase and/or request assistance with installation (service call charges apply).

We have three options available:

- 24-hour backup batteries - \$300, 12V 108W
- 8-hour backup batteries - \$150, 12V 36W
- 4-hour backup batteries - \$100, 12V 30W

Instructions for Proper Care and Use of Your Battery

Please follow the more detailed instructions included with your battery for proper use, storage and care of your battery to ensure that it will function as needed during a power outage. If you do not store your battery correctly, it may shorten its useful life. Environmental factors such as temperature can shorten your battery's useful life.

The operating temperature is above 14°F and below 120.2°F at full power. The storage temperature is above 22°F and below 149°F. These are the maximums, and more moderate temperatures will make it easier on the lifespan of the equipment.

These batteries are rechargeable. They should be replaced every [8-10 years], or when your device gives an audible and visual low-battery alarm. An occasional visual inspection is recommended to ensure that environmental conditions are not affecting your batteries.