



Telephone Feature Guide (2025)

SERVICE UPDATE: YOUR PHONE IS GETTING AN UPGRADE!

Migration Period: August 25 through August 31, 2025

What's Happening?

Allband has been busy behind the scenes in 2025 upgrading our network to better serve you — and we're excited to introduce some major improvements to your **phone service**!

This update includes:

- A **web portal** to manage voicemail and phone settings/features
- **Voicemail or Unified Messaging** — listen by phone or get audio messages in your **email**
- A new list of **call features and quick codes** <https://allband.org/telephone-feature-guides/>

 **What You Need To Do - Nothing at all!** Your current phones and equipment will continue to work just like before. These updates happen automatically on our end.

 **Please Note** - Your **old voicemails will NOT transfer** to the new system. You can still access them if needed (see below).

Important Links & Contacts



New Phone Portal

<https://home.allband.org>



Old Voicemail Access

Call **(989) 369-9990**, enter your number + PIN (available up to 6 mths)



Need Help?

Call us at **(989) 369-9999** or email tickets@allbandcomm.com

Thank you for being a valued Allband customer. We're proud to bring you these updates — designed to give you more flexibility, convenience, and control over your phone service! Also we know change can be frustrating, so we greatly appreciate your patience and support as we continue to upgrade our network!

- The Allband Team